

FEBRUARY 2012

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

LAWRENCE G. REBMAN, DIRECTOR

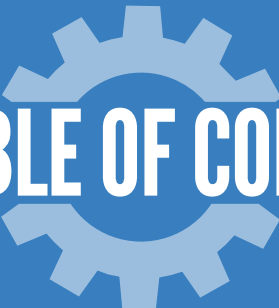


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UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **7.4%**

Amount of Title XII Loans to the Unemployment Trust Fund as of 3/15/12: **\$792,097,498.17**

Trust Fund Balance: **\$300,000.00**

Number of Employers in the Shared Work Program: **470**

Number of Affected Employees in the Shared Work Program: **32,575**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in February: **652**

SIF Balance (as of 2/29/11): **\$5,702,559.00**

New Permanent Total Disability (PTD) Claims Paid: **27**

Total Amount Paid for New PTD Claims: **\$2,029,098.29**

Average Cost Paid on New PTD Claims: **\$78,313.48**

Number of awards (PTD Claims and Claims due to Uninsured Employers)
for which payments were due but held: **18**

First time payments which were due but held: **\$650,972.12**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers)
for which payments were due but held: **175 – June 2011 through February 2012**

Total Amount of 1st Payments which were due but held: **\$13,336,074.63 – June 2011 through February 2012**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,082**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$283,566**

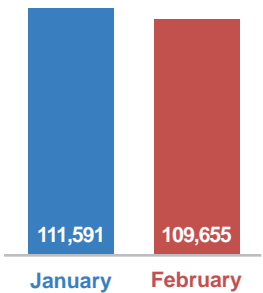
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$61,920**

Number of Missouri Miners Trained: **500**

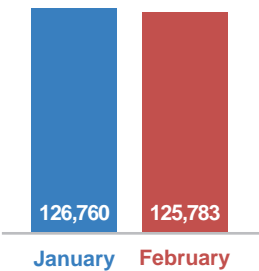
Number of Hazards Found at Missouri Mine Sites: **86**

Number of Miners Assisted by Hazards Removed: **358**

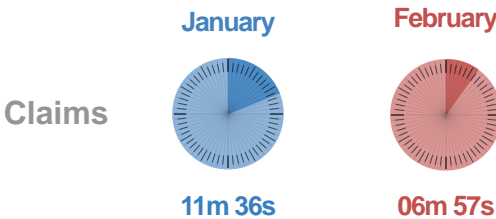
CALLS ANSWERED



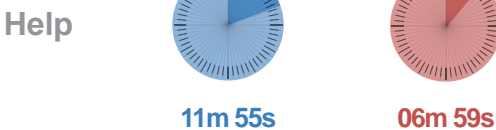
CALLS IN QUEUE



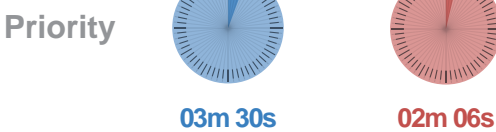
AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.

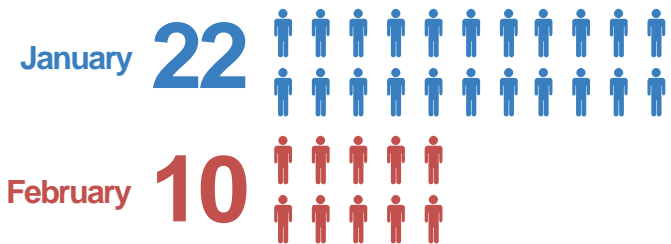


Line to speak with a representative about a question or issue with their claim



Line to change and address or PIN number, or for claimants who are asked to call in on a certain day

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



UI CASES REFERRED FOR PROSECUTION



MONEY RECOVERED IN FRAUD*

Jan. \$826,040 / Feb. \$936,642 / YTD: \$1,762,682

*monthly totals are subject to change

MISCLASSIFIED WORKERS IDENTIFIED

Jan. 695 / Feb. 791 / YTD: 1,486

ACCOUNTS /EMPLOYERS WITH MISCLASSIFIED WORKERS

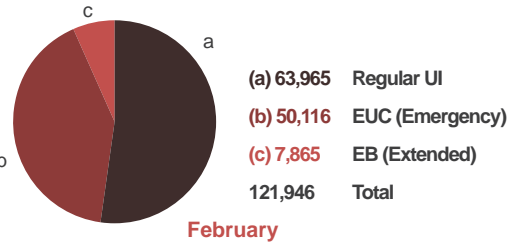
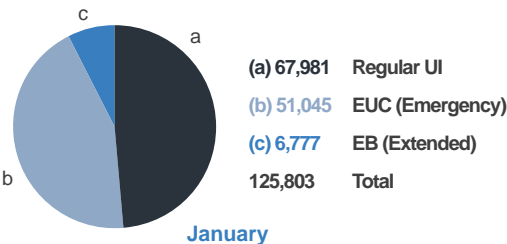
Jan. 136 / Feb. 145 / YTD: 281

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

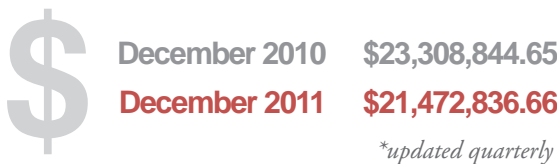
Jan. \$161,617 / Feb. \$162,062 / YTD: \$329,062

*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



DELINQUENT UNEMPLOYMENT TAXES COLLECTED*

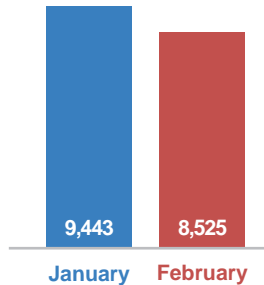


*updated quarterly

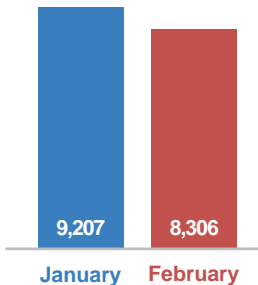
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

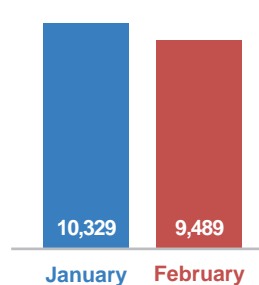
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



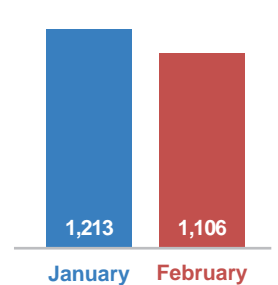
FIRST REPORTS OF INJURIES (FROIs) FILED



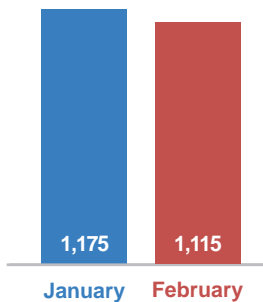
WORKERS' COMPENSATION CASES PROCESSED



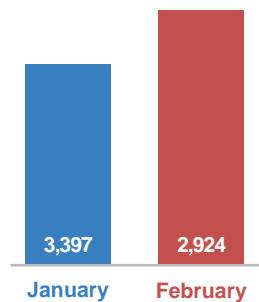
CLAIMS FOR COMPENSATION RESOLVED



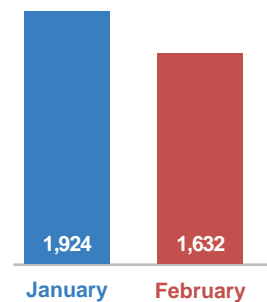
CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS



STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

NUMBER OF PETITIONS FILED

Jan. **01**
Feb. **00**



ELECTIONS HELD

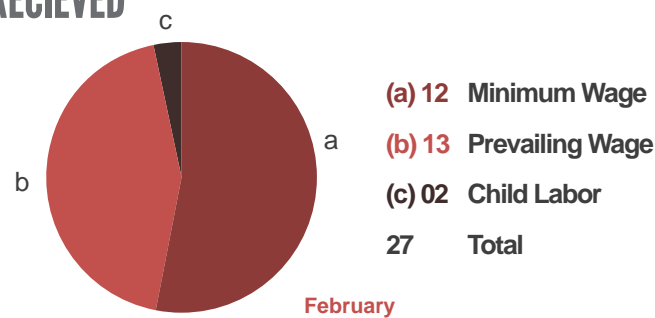
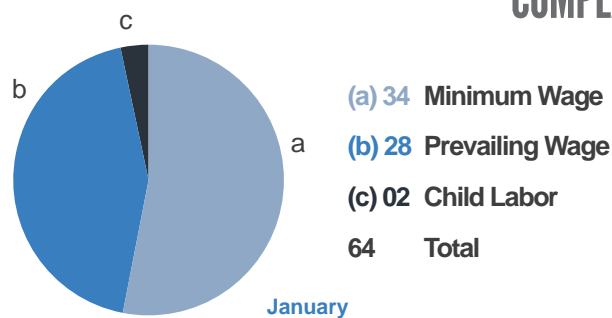
Jan. **01**
Feb. **00**



ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

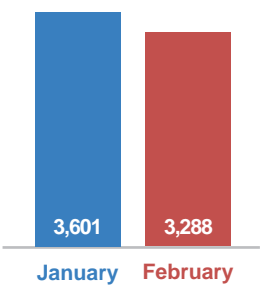
Jan. **01(08)**
Feb. **00(00)**

COMPLAINTS RECIEVED

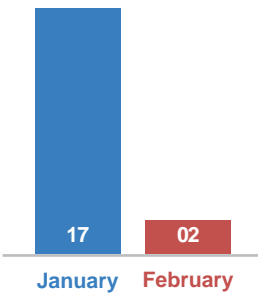


CALLS ANSWERED

(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED

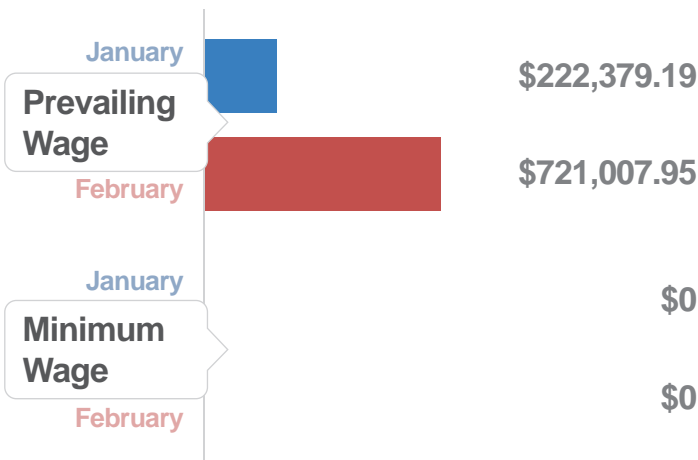


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

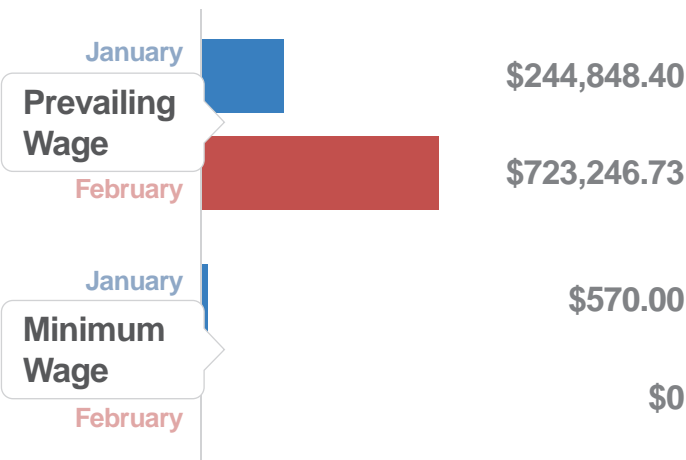


AMOUNT OF RESTITUTION ASSESED & COLLECTED

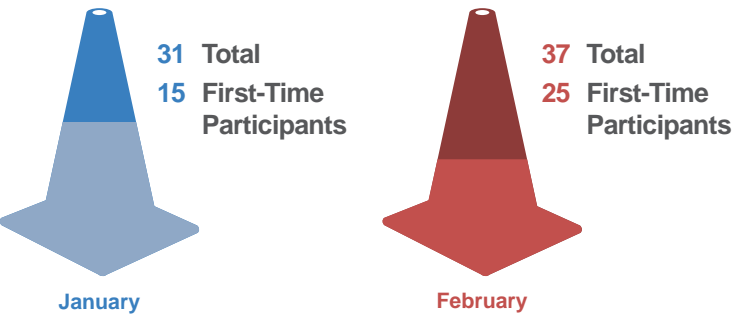
Restitution Assesed



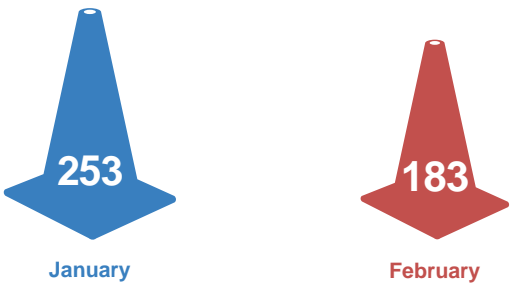
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



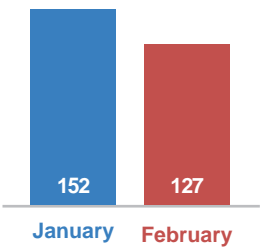
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS

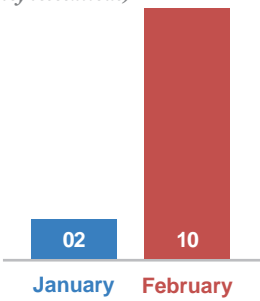
Alisa Warren, Executive Director

CASES CLOSED



CASES SETTLED

(includes conciliations, mediations, early resolutions)



RIGHT-TO-SUE LETTERS ISSUED

24 Within 180 Days
0 After 550 Days
42 Total

19 Within 180 Days
04 After 550 Days
30 Total



CASES SET FOR HEARING Jan. 2 / Feb. 2

CASES APPEALED IN CIRCUIT COURT Jan. 0 / Feb. 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	January	February
Participants	68	80
Sessions	03	02

WEBSITE HITS FOR SPECIFIC PAGES

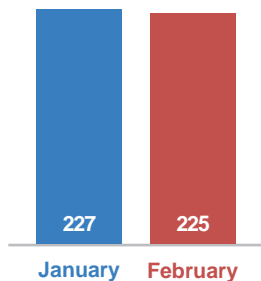
DIVISION OF WORKERS' COMPENSATION WEB HITS

	January	February
Workers' Compensation	10,415	10,071
Second Injury Fund	845	622

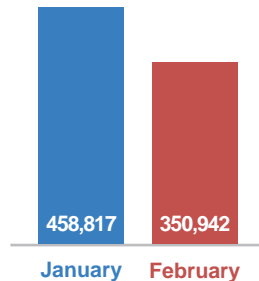
DIVISION OF LABOR STANDARDS WEB HITS

	January	February
Minimum Wage	12,244	9,722
Wage & Hour	3,970	3,481

ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

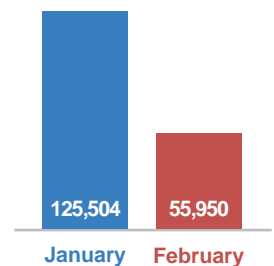


UI INTERNET CLAIMS WEB HITS

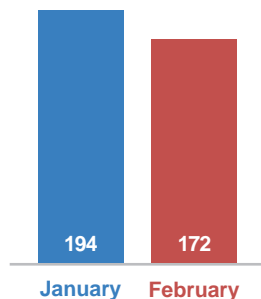


USTAR WEB HITS

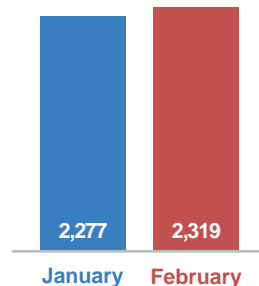
(the MO Unemployment State Tax Automated Reporting/USTAR System)



WORKERS' SAFETY PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS



TOTAL LABOR.MO.GOV
WEBSITE HITS FEBRUARY
896,167

Total Views for MoLaborDept Channel: 181,827

Top 5 Viewed YouTube Videos

- How to File an Unemployment Claim in Missouri 97,204 views
- Phones Are Busy 9,770 views
- Unemployment Extensions - What's next? 8,124 views
- Work Benefit Amount Calculator 6,428 views
- Federal Benefits Phase-Out: Providing Better Customer Service 5,202 views

5 Most Recent YouTube Videos

- Labor Talk: Storm Aware 12 views
- 5 Myths of Work Comp 27 views
- Business Booms for Shared Work Company 160 views
- Labor Talk Podcast: Proper Use of Sick Time 587 views
- What's Next? - Part 1 4,772 views

Featured Video on YouTube

<http://youtu.be/G32vnDWuOQU>

